

# Remote access to critical servers



PARTNER UPDATE – December 14<sup>th</sup>, 2020

Dear KIS Clients,

Over the weekend, Solarwinds disclosed a serious security vulnerability in their Orion monitoring product.

Accordingly, Solarwinds recommends that all customers are running their product **upgrade to Orion Platform version 2020.2.1 HF 1** as soon as possible to ensure the security of your environment. The latest version is available in the SolarWinds Customer Portal.

Solarwinds also says:

If you aren't sure which version of the Orion Platform you are using, see directions on how to check that [here](#). To check which hotfixes you have applied, please go [here](#).

In addition, we recommend you review the guidance provided in the Secure Configuration for the Orion Deployment document available [here](#).

Security and trust in our software is the foundation of our commitment to our customers. We strive to implement and maintain appropriate administrative, physical, and technical safeguards, security processes, procedures, and standards designed to protect our customers. For more information go to [solarwinds.com/securityadvisory](https://solarwinds.com/securityadvisory).

SolarWinds thanks you for your continued patience and partnership as we continue to work through this issue. We will continue to keep you updated of any new developments or findings. If you have any immediate questions prior to our next update, please contact Customer Support at 1-866-530-8040 or [swisupport@solarwinds.com](mailto:swisupport@solarwinds.com).

**Please let your KIS account manager or KIS partner know immediately if you would like any assistance in checking or updating your Solarwinds Orion platform.**

Allan



**Allan Hurst**

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